



MINNESOTA ZOO
Changing how you see the world

Dear Parent/Guardian,

Your child is enrolled in one of our summer Zoo Camp classes! Enclosed are some items you should be aware of no matter what class your child is enrolled in. Please review the information on this page and be sure to download the drop-off and pick-up information for your child's age/grade level.

Photo Identification: On the first day of camp you (or the person you have designated to drop off your child) will be asked to provide a list of adults authorized to pick up your child or approve the list that you typed in during your registration. The person picking up your child will need to show photo identification at each pick-up.

Wait List Status: If you registered online you had the option of registering for the wait list for the class if the session you were interested in was full. On your registration statement, look carefully for the word **wait list**. It indicates that your child is on the wait list for a specific class. If a spot opens up in the class we will go down the wait list in order that the people went on the list and contact people by phone. At that time you will be asked to provide payment for the class.

Clothing: Only children enrolled in **week-long camps** will receive a Zoo Camp t-shirt on Monday. Campers enrolled in both a morning and afternoon camp will receive two shirts. Please have your child wear this shirt every day. T-shirts for single day campers or extra t-shirts can be purchased from the instructor for \$12 each - children and adult sizes are available. **All the classes spend time outside each day so be sure to dress for the weather (rain gear is encouraged during wet weather).**

Snack: A daily snack will be provided for Preschool and grades 1-6 Zoo Campers. If your child has any food allergies please notify your child's instructor of the allergy on the first day of class (they will also receive the information you typed in during registration). In most cases, students will not be allowed to purchase snacks during the camp.

Lunch: Children in classes for those entering grades 1-9 in the fall who are signed up for a morning and an afternoon camp, Zoo Crew, 10-12th grade students and You've Got Wild Talent! campers, should bring a bag lunch with them daily. Refrigeration of lunches is not provided. In most cases, students will not be allowed to purchase lunches from the Zoo's cafeteria.

Water Bottle: Please have your child bring a water bottle (with their name written on it) for drinking water throughout their time at the Zoo.

Refund Policy: If you must cancel your registration for a Zoo Camp class, notify the Education Office at (952) 431-9320 no less than ten days prior to the camp for a 75% refund of the camp fee. **No refunds will be made less than ten days prior to the camp class.** If you find your own replacement, notify the Education Office at (952) 431-9320. In some cases we may be able to transfer you to another class if given at least two business days notice. **A \$15 transfer fee will apply to anyone who wishes to transfer their registration from one class into another class or date. For Preschool Single-day classes the transfer fee is \$5.00.**

Sincerely,

Kristie Nord, Education Scheduler
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